

Electric Panel Upgrade Rebate | Terms & Conditions

Pasadena Water and Power (PWP) residential electric customers are eligible for a rebate of \$1,000 when upgrading their electric panel to a higher amperage to accommodate additional load from making the switch to all-electric appliances or adding a Level 2 EV charger to their home. Residential electric customers enrolled in the utility's income qualified bill assistance program at the time of application submission can receive an additional bonus of \$500.

Project Terms and Conditions

- New electric panel must be upgraded to 200 amps or greater.
- A dedicated EV charger circuit and an electric water heater circuit must be included as part of the electric panel upgrade in order to qualify for the rebate. Both standard and smart electric panels are eligible for the rebate.
 - Dedicated circuit for the electric water heater must be 240V, which includes a 30-amp double-pole breaker serving only the water heater and no other appliances or devices.
- Electric panel upgrade must be done for the purposes of home electrification only.
- Property must demonstrate completion of a newly installed Level 2 EV charger or an electric water heater.
 - In scenarios where both the Level 2 EV Charger and electric water heater are already present, property must demonstrate completion of one additional newly installed all-electric measure, which may include air source heat pumps, heat pump/electric clothes dryers, electric range or an induction range.
 - Level 2 (240V) chargers must be equipped with the SAE J1772 standard or Tesla connector plug, and certified by a nationally recognized testing laboratory (or NRTL).
 - Level 2 (240V) chargers must be wall-mounted at the electrical service address provided in the rebate application.
 - EV Chargers (incl. portable chargers/mobile connectors) that allow the user to switch between Level 1 (120V) and Level 2 (240V) charging do not qualify.
- Electric panel upgrade must comply with all applicable City of Pasadena building codes and permitting requirements.
- All electrical upgrades must be performed by an electrician with a valid C-10 license.
- Project costs that are eligible for the rebate:
 - Electric panel product cost (excluding shipping and taxes)
 - City of Pasadena Permit Fees
 - PWP Electric Service Planning Fees (if applicable)
 - Newly installed 240-volt outlet, as needed, for applicable appliances
- Upload the following documentation along with the rebate application:
 - Final, signed electrical permit
 - Final paid invoice (\$0 balance or mark "paid") from the licensed electrician with itemized cost of the electric panel upgrade & electrician's license number.
 - Proof of purchase for the newly installed Level 2 EV charger or Electric Water Heater.

ELECTRIC PANEL UPGRADE REBATE

- Photos of the newly upgraded electric panel, including images showing the dedicated L2 EV charger circuit and Electric Water Heater circuit.
- Photos of the newly installed Level 2 EV Charger or Electric Water Heater.
- Obtain necessary electrical permits through the City of Pasadena Permit Center.
Please visit <https://www.cityofpasadena.net/planning/permit-center/permit-center-online/> or call 626-744-4200.
- PWP reserves the right to verify installation before a rebate is issued, failure to complete the inspection will result in disqualification of the rebate.

Program Terms and Conditions

- Electric panel upgrade rebate limited to PWP residential electric customers with an active account.
- Customer must be **enrolled** in the utility's income qualified bill assistance program at the time of application submission in order to receive the additional bonus of \$500.
- City of Pasadena electrical permit must be final and signed in order to receive a rebate.
- Application and all required supporting documentation must be submitted to PWP **within 180 days from the date of final electrical permit approval**.
- Please allow up to six weeks from submission date for receipt of the rebate. If you have not received the rebate check after six weeks, please email PWP at AllElectric@cityofpasadena.net
- The selection of the new electric panel, licensed electrician and maintenance of electric panel are the sole responsibility of the PWP customer. PWP has no liability whatsoever concerning (1) the quality, safety, installation and/or operation of the electric panel (2) and the workmanship of the licensed electrician.
- Customer is solely responsible for installing all rebated product(s) to the manufacturer's specifications. PWP disclaims any and all liability for any loss or damage which may arise as a result of the applicant's participation in this program.
- Written property owner authorization is required for PWP customers applying for a rebate as a tenant of the home.
- Electric panel upgrade rebate is made payable to the PWP residential electric customer on record and sent to the mailing address associated with the account.
- PWP customer may request to reassign the rebate payment to the installing licensed electrician **only**. Please request a signed rebate reassignment form from PWP, the form must be completed and signed by the PWP customer. Each request will be reviewed on a case by case basis, with approval at the sole discretion of PWP.
- This program and rebate amounts are subject to change or termination without prior notice, funding is limited and rebates are dispersed on a first come first served basis.
- Incentives received from other parties/agencies should be subtracted before applying for rebates from PWP. The rebate amount shall not exceed project costs, which includes electrical permit and electric service planning fees associated with the electric panel upgrade.
- Limit One (1) rebate per PWP residential electric service address.
- New construction does **not** qualify for the electric panel upgrade rebate.